



Complaint Form

Complaints can only be about an event that has happened **AFTER** 30 November, 2007.

Mandatory fields are marked with an asterisk (*).

Date	When did the event that you want to complain about take place? *	
	<input style="width: 100%; height: 20px;" type="text"/>	
Who?	Account Name: *	
	<input style="width: 100%; height: 20px;" type="text"/>	
	Enter the name of the account holder with your telecommunications company	
	Your name: *	
	<input style="width: 100%; height: 20px;" type="text"/>	
	If the account is not in your name, and/or you are making this complaint on someone else's behalf, please put your name.	
	Your details:	
	Address: *	
	<input style="width: 100%; height: 20px;" type="text"/>	
	<input style="width: 100%; height: 20px;" type="text"/>	
	<input style="width: 100%; height: 20px;" type="text"/>	
	Phone:	
	<input style="width: 100%; height: 20px;" type="text"/>	
	Mobile Phone:	
	<input style="width: 100%; height: 20px;" type="text"/>	
	Email:	
	<input style="width: 100%; height: 20px;" type="text"/>	
	Fax:	
	<input style="width: 100%; height: 20px;" type="text"/>	
	Preferred method of contact: * Please tick	How did you find out about the TDR service:
	Mail <input type="checkbox"/>	Advertisement <input type="checkbox"/>
	Email <input type="checkbox"/>	Citizens Advice Bureaux <input type="checkbox"/>
	Phone <input type="checkbox"/>	Community Law Centre <input type="checkbox"/>
	Mobile Phone <input type="checkbox"/>	Consumer NZ <input type="checkbox"/>
	Fax <input type="checkbox"/>	Fair Go <input type="checkbox"/>
		Telecommunication Company <input type="checkbox"/>
		Via the internet <input type="checkbox"/>
		Other <input type="checkbox"/>

Which?

Which telecommunications company would you like to make a complaint about? *

Account Number:

Enter your account number with your telecommunications company

If your complaint is about a pre-pay mobile phone or phone card, tick here:

Complaint number:

If you have a complaint number, enter it here

Deadlock number:

If you have a deadlock number, enter it here

What?

What is your complaint about? *

Enter the product or service that you are complaining about

What is your complaint? *

You may attach your complaint as a separate page, as well as any other documents that you think might be helpful.

When?

When did you first complain to your telecommunication company? *

Outcome?

What would you like to happen to resolve this issue? *

Signature

Sign here*

Date*

Print your name*